

Company Quality Policy & Mission Statement



MAKING PEOPLE
WARMER

“To make the UK a Net Exporter of Radiators and be Number 1 in specification”

The company manufactures products to a commercially acceptable quality standard with regard to function, appearance, price and delivery. This is achieved through market research, design and development, test and approval to international standards.

All products are manufactured under a Quality Management System (QMS) to ensure continuous customer satisfaction.

The company strives at all times through market research and design to develop their products to the optimum efficiency and cost benefit.

In achieving these objectives the company identifies all levels of employees as an integral part of the QMS, and aims by both training and communication, to ensure the on-going development of efficiency in the entire QMS.

The company holds Kitemark and NF mark Licenses showing compliance with BS EN 442 under a QMS in accordance with BS EN ISO 9001:2008,

BSI registered - certificate number FM507683

The core and involved processes are detailed in the company Quality Manual and as a company policy, performance objectives shall be set to provide the opportunity for monitoring and continuous improvement of the processes in order to provide optimum product quality.

Anthony Mullins

Graham Laing

A handwritten signature in black ink, appearing to read 'Anthony P. Mullins'.

A handwritten signature in black ink, appearing to read 'Graham Laing'.

Executive Chairman

QHSE Manager